

Institution: University of Illinois at Chicago
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name: Samuel R. Bahena
Title: Assistant Director
Department: Office of Student Financial Aid
Address: 1200 W. Harrison Street, 1800 SSB, Chicago, Illinois 60607-7163
Phone number: 312-413-2667
Email address: sambah@uic.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No – Not at this current time. We will soon be starting the interview process.

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name:
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel.

- Admission process: Self identify on admission application.
 Financial aid process: Self identify via applying for various federal and/or state related veteran programs.
 Registrar's Office: Self identify in cases where the student is withdrawing due to military reasons.
 Veteran Center: N/A
 Other (please describe): In all cases, the student self identifies themselves.

Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

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- Academic Advising Office
- Admissions Office
- Counseling Center
- Bursar Office
- Disability Service Office

X Financial Aid Office: Processes Veteran Benefits and refers students to different offices/organizations according to the students needs.

- Health Services
- Student Center
- Veterans Center

X Other (please specify): The University offers a wide array of programs and services that are available to all students.

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

The University offers a wide array of programs and services that are available to all students. These services include academic advising, financial aid, health services, counseling services, and career services.

5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>

Contact Name: There is not one particular office or contact person on campus. Each of the 14 colleges handles advising for their particular students. Veterans and non-veterans have the same advising opportunities.

Department
Address

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Telephone Number
Email Address

- b. Academic support/tutoring

Contact Name: There is not one particular office or contact person on campus. Students can seek help from their particular colleges as well as from various other offices on campus.

Department
Address
Telephone Number
Email Address

- c. Campus social events

Contact Name: Jill Rothamer-Wallenfeldt, Director
Department: Campus Programs
Address: 750 S. Halsted, 340 South Student Center, Chicago, Illinois 60607-7163
Telephone Number: 312-413-5075
Email Address: jillr@uic.edu

- d. Career services

Contact Name: Andres Garza, Director
Department: Career Services
Address: 1200 W. Harrison St., 3050 SSB, Chicago, Illinois 60607-7163
Telephone Number: 312-996-2300
Email Address: agarza@uic.edu

- e. Counseling

Contact Name: Joe Hermes, Director
Department: Counseling Center
Address: 1200 W. Harrison St., 2010 SSB, Chicago, Illinois 60607-7163
Telephone Number: 312-996-3490
Email Address: jhermes@uic.edu

- f. Disability Services

Contact Name: Roxana Stupp, Director
Department: Disability Resource Center
Address: 1200 W. Harrison St., 1190 SSB, Chicago, Illinois 60607-7163

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Telephone Number: 312-413-2183

Email Address: rstupp@uic.edu

- g. Employment assistance

Contact Name: Andres Garza, Director

Department: Student Employment

Address: 1200 W. Harrison St., 3050 SSB, Chicago, Illinois 60607-7163

Telephone Number: 312-996-3490

Email Address: agarza@uic.edu

- h. Financial aid assistance
counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

Contact Name: Varies based upon the student's College

Department: Office of Student Financial Aid

Address: 1200 W. Harrison St., 1800 SSB, Chicago, Illinois 60607-7163

Telephone Number: 312-996-3126

Email Address: money@uic.edu

- i. Health services

Contact Name: Campus Care

Department

Address: 820 Wood St., Suite W310, Chicago, Illinois 60612

Telephone Number: 312-996-4915

Email Address: chealth@uic.edu

- j. Mentoring

Contact Name: There is not one particular office or contact person on campus. Each of the 14 colleges handles mentoring for their particular students. Veterans and non-veterans have the same opportunities.

Department

Address

Telephone Number

Email Address

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k. Orientation

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name: Kelly McCray, Director
Department: Student Development Services
Address: 1200 W. Harrison St., 1600 SSB, Chicago, Illinois 60607-7163
Telephone Number: 312-996-3271
Email Address: orhelp@uic.edu

l. Tuition assistance counseling

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name: Charmaine Daniels, Associate Director
Department: University Student Financial Services & Cashier Operations
Address: 1200 W. Harrison St., 1900 SSB, Chicago, Illinois 60607-7163
Telephone Number: 312-966-8574
Email Address: daniels@uic.edu

1. Montgomery GI Bill

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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2. Illinois National Guard
Grant (ING)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3. Illinois Veterans Grant
(IVG)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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4. Post 9/11

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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m. Transition assistance
(counseling, housing, etc.)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name: Joe Hermes, Director
Department: Counseling Center
Address: 1200 W. Harrison St., 2010 SSB, Chicago, Illinois 60607-7163
Telephone Number: 312-996-3490
Email Address: jhermes@uic.edu

n. Veteran student lounge or
designated gathering space

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name: There are two student centers located on campus which
are available for all students to use.
Department

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Address
Telephone Number
Email Address

o. Other (please describe)

Contact Name
Department
Address
Telephone Number
Email Address

6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text"/>	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>

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1. Montgomery GI Bill	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	<input type="text"/>	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	<input type="text"/>	<input type="text"/>	<input type="text"/>
4. Post 9/11	<input type="text"/>	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>

*The above information was not tracked in previous years. Therefore, we have no data at this time to make an educated estimate.

7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text"/>	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>

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k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
1. Montgomery GI Bill	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	<input type="text"/>	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	<input type="text"/>	<input type="text"/>	<input type="text"/>
4. Post 9/11	<input type="text"/>	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>

*The above information was not tracked in previous years. Therefore, we have no data at this time to make an educated estimate.

8. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement

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X All of the above – Various colleges and offices will communicate to students using a variety of the sources mentioned above.

Other (please describe)

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

The University tracks retention and graduation rates for all students, but has not done so specifically for veterans.

11. Please indicate which accommodations are made for students called to active duty during the semester.

- X Tuition and fee refund policy
- X Leave of absence policy
- X Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- X Yes - Depends on when in the semester the student is called back to active duty.
- No

14. Does your institution accept military credit?

- X Yes

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No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

X Yes

No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

Yes

X No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

X Yes – There are various training opportunities available and staff are encouraged to participate.

No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

http://www.uic.edu/depts/financialaid/veterans_links.shtml

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;

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- the Speaker and Minority Leader of the House of Representatives;
and
- The Governor.

THANK YOU

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